



# Town of Tillsonburg 2021 Business Plan

Fire & Rescue Services

November 30, 2020



# 2021 Business Objectives

Item	Owner	Budget Value	Target Date
Continuation of multi-year training plan for Firefighters & Officer development	Fire Chief	\$0	Q-1 / Q-2 / Q-3 / Q4
Continue development of PTSD risk reduction strategy & program	Fire Chief	\$0	Q-1 / Q-2 / Q-3 / Q-4
Continue to develop and implement cancer risk reduction strategy & program	Fire Chief	\$0	Q-1 / Q-2 / Q-3 / Q-4
Update Establishing and Regulating By-Law	Fire Chief	\$0	Q-2
Continue training on Technical Rescue/Ice Water/Fire Ground Operations	Fire Chief	\$0	Q-1 / Q-2 / Q-3 / Q-4

# 2021 Business Objectives

Item	Owner	Budget Value	Target Date
Continued progress in Mandatory Emergency Management	Fire Chief	\$0	Q-1 / Q-2 / Q-3 / Q-4
Continued progress in Fire Prevention and Public Education	Deputy Fire Chief	\$0	Q-1 / Q-2 / Q-3 / Q-4

# 2021 Capital Summary

Item	Department	Budget Value	Target Date
Hose and Appliances (nozzles)	Fire	\$10,000	Q-2
Next Generation 9-1-1 phase II upgrades	Fire	\$95,000 (user payback)	Q-3

# Risks

- Increased legislated responsibilities of the Fire Service with regard to mandatory public reporting and risk assessment.
- Legislated responsibilities to inspect and monitor occupancies with vulnerable occupants have direct impact on existing administrative workload.
- Open inspection files are a significant liability but are being addressed.

# Risks

- Need for development and continued support of the existing Smoke Alarm and CO Program.
- Officers and Firefighters need to continue to train to meet current NFPA Standards and to meet future Provincial Legislation.

# Opportunities

- Continued development and planning of the Emergency Operations Centre (EOC) based on the Incident Management System (IMS)
- Assist industrial and commercial businesses with Continuity of Operations Planning and Disaster Recovery based on review of their Fire Safety Plan.

# Opportunities

- Implementation of 2018 Strategic Plan initiatives.
- Continue the Succession Management plan for Firefighters and Officer development.
- Continue the reservist recruitment and training process currently in place to develop firefighter candidates.



# Opportunities

- Continue to invest in core services provided by Tillsonburg Fire as outlined in approved 2018 Schedule A Delivery of Core Services.
- Next Gen 9-1-1 compliance mandates are expected to thin the ranks of capable service providers allowing us to continue to market Fire Communications and consolidate further new business.

# Opportunities

- Continue to promote a Culture of Safety within the Fire Department.
- High commitment to Occupational Health and Safety.
- Continued adherence to Section 21 Guidance Notes.
- Adopt industry best practices.
- Continued migration to NFPA standards and Firefighter certification.

# Future Departmental Directions: 3 year outlook

## 2022

- Continued development of Fire Dispatch.
- Continued Implementation of Strategic Plan.
- Continued Tiered Medical response with EMS.
- Continued Tech Rescue response.
- Phase 1 of 2 of firefighter helmet replacement.
- Continued replacement of hoses and appliances.
- Review Fire Hall replacement plan

# Future Departmental Directions: 3 year outlook

## 2023

- Development of Master Fire Plan with 10 year horizon.
- Review firefighter staffing.
- Complete Next Gen 9-1-1 mandatory upgrades.

# Future Departmental Directions: 3 year outlook

## 2024

- Expansion/Re-location of Fire Dispatch workspace to accommodate customer base growth.
- Phase 2 of 2 firefighter helmet replacement.