

Community Grant Application - 2023

This form should be used by community groups requesting funds from the Town of Tillsonburg during the annual Budget Process. The application deadline is November 11, 2022.

Please note that all groups will be required to present their application to Council on January 16, 2023, at 6:00 p.m. Each community group will have 5 minutes to make a brief presentation and answer questions from Council.

Organization Name *

Tillsonburg & District Multi-Service Centre

Mailing Address

96 Tillson Ave, Tillsonburg, ON N4G 3A1

Primary Contact Person: *

Kathryn Leatherland

Primary Contact's Phone Number: *

5198429000

Primary Contact's Email Address *

kleatherland@multi
servicecentre.com

What is the purpose/mandate of your organization? *

The Multi-Service Centre is a charitable organization providing excellence in employment, literacy and home support services to Tillsonburg and surrounding areas through partnerships and innovation that allow others to embrace their personal independence. Incorporated in 1978, the MSC has been supporting residents and businesses with employment needs, literacy upgrading and helping seniors age in place. Many of these services are at no cost to the client. We are a team of 82 staff and 60 volunteers, governed by 6 volunteer Board of Directors.

Which statement best describes your organization?

☐ Non-profit (not incorporated)

☐ Non-profit (incorporated)

☒ Registered charity

If you have a charitable number, enter it here:

129030086RR0001

Grant Request Details

This section asks you to provide details on your 2023 grant request as well as your funding needs over the next three years.

2023 Grant Request Amount: *

\$10,000

Projected 2024 Grant Request Amount:

10,000

Projected 2025 Grant Request Amount:

10,000

Projected 2026 Grant Request Amount:

10,000

Why do you require funding and what will the funds be used for? *

Last year, the Multi-Service Centre (MSC) provided hope and a brighter future for over 2,400 individuals living in our community. Many struggled from the pandemic's effects and we were there to help. We supported them to find meaningful employment, provided friendly visitors to seniors coping with loneliness, delivered meals and groceries to the elderly facing day-to-day challenges of accessing healthy food, provided medical appointment transportation and supported individuals desperately trying to upgrade technology skills to communicate with family and friends online, all following COVID 19 safety protocols.

The Multi-Service Centre provides programming in three (3) program areas: Adult Literacy & Essential Skills; Employment Services and Home Support Services. We are asking for support for our community programs. Grant funds will support volunteer activities (recruitment, training, orientation, on-going supervision), employment and literacy programs to support individuals who are job seeking and also local employers with recruitment and training efforts, the purchase of materials and technology (for literacy tutors and students, technology devices for clients to support remote learners and items in our seniors related programs), subsidizing client fees for service provision such as transportation to medical appointments and meals for needy individuals facing food insecurities due to inflation, and the purchase of personal protective equipment to help keep our clients, volunteers and community safe. Provincial legislation requires our Home Support program to charge a client co-payment for meals on wheels, transportation, foot care and housekeeping. Funds are needed to off-set client fees for seniors who are on a fixed income facing food insecurities and other challenges, while trying to make ends meet throughout inflation spikes.

The MSC is grateful for the continued support from the Town of Tillsonburg. Last year, the MSC was the successful recipient of a \$10,000 community grant. Funds supported volunteer recruitment efforts for literacy tutors, meals on wheels delivery volunteers and transportation volunteers; transportation costs subsidies for seniors struggling to meet medical expenses; food, hygiene, emergency shelter and professional counseling service costs for individuals in need while on their journey from unemployment to employment and the Grocery Buddies program that is not currently funded by the government and receives no other funding. The MSC relies heavily on volunteer support to deliver many of our community programs.

Tell us about any other sources of funding for this project/program (if applicable). Include grants from other levels of government, community groups, donations etc.

The Multi-Service Centre provides programming in three (3) program areas: Adult Literacy & Essential Skills; Employment Services and Home Support Services. We are asking for support for our community programs. Grant funds will support volunteer activities (recruitment, training, orientation, on-going supervision), employment and literacy programs to support individuals who are job seeking and also local employers with recruitment and training efforts, the purchase of materials and technology (for literacy tutors and students, technology devices for clients to support remote learners and items in our seniors related programs), subsidizing client fees for service provision such as transportation to medical appointments and meals for needy individuals facing food insecurities due to inflation, and the purchase of personal protective equipment to help keep our clients, volunteers and community safe. Technology literacy is more important than ever as many services are offered virtually as a result from COVID-19. The MSC would like to establish a small lap top lending library for clients who do not have their own device so they can continue to make progress towards their literacy and employment training goals. Many employers are asking for skills operating other devices such as iPad and Chromebook. The MSC needs to purchase these tools so its clients can participate in this learning. The Grocery Buddies program has been a big success for local seniors but is not funded by the government. The MSC needs to raise funds to continue to support the volunteers for that program in 2023.

Each year, our non-profit organization receives core funding from various government bodies, however it does not cover all program costs. We rely greatly on donations and grant funds to enhance and expand current programs to meet the needs of our growing and changing community. This year our fundraising goal is \$35,000. We are requesting \$10,000 which is based on the proportion of clients from The Town of Tillsonburg we assisted by our programs last year and projected growth for this year. Last fiscal year, we supported 770 Employment Services clients, 59 Adult Literacy clients and over 1,000 Home Support clients from the Town of Tillsonburg. Many of our programs rely on volunteers to deliver services.

Over the last 2.5 years the MSC has experienced an increase in demand for services and we continue to fundraise to meet the growing needs of our rapidly growing community. The MSC submits grant applications to the municipalities of Elgin, Norfolk, South-West Oxford, Norwich and Tillsonburg every year and conducts annual fundraising campaigns to support program costs and enhancements.

Has the Town of Tillsonburg granted funds to your organization in the past 3 years? *

☒ Yes

☐ No

Other Information


This section asks for background information related to your request.

Financial Statements for prior two (2) years attached?



☒ Yes

☐ No

Attach files here

File Name	
	2021-22 MSC Audited Stmt.pdf 656.0 KB
	2020-21 MSC Audited Stmt.pdf 664.2 KB

If you have additional information for Council's consideration, attach it here:

File Name	
	Annual Report & website info.docx 12.2 KB
	Multi-Service Centre - Tillsonburg Stats.pdf 617.7 KB

Which member(s) of your group will present your request at the Council meeting?

Kathryn Leatherland, Executive Director

Will you providing a Powerpoint presentation? *

☒ No

☐ Yes

Thank You!

Your 2023 Grant Request Application is now complete and has been submitted.

If you have questions or concerns about this Grant Application, please contact treasurer@tillsonburg.ca or call 519-688-3009 ext. 4013

If you have questions on the presentation to Council, please contact clerks@tillsonburg.ca or call 519-688-3009, ext. 4040

