MULTI-SERVICE CENTRE

2021-2022



TOWN OF TILLSONBURG CLIENTS SERVED - 1,829

- 770 Employment Services clients
- 59 Literacy clients
- 1,000 + Home Support clients

WE ARE HERE TO HELP

Throughout COVID-19, the MSC continued to serve. Employment services provided support remotely, Literacy clients who had access to technology received support remotely and Home Support maintained services with clients who deemed their service as essential to age in place. All service followed COVID-19 safety protocols ensuring safety of all.



The Multi-Service Centre is a charitable organization providing excellence in employment. literacy and home support services to **Oxford**, Norfolk and **Elgin communities** through partnerships and innovation that allow others to embrace their personal independence.

VOLUNTEER STATS

- Frozen Meals on Wheels was 520 hours/ year
- Hot Meals on Wheels was 1,460 hours/ year
- The Grocery Buddy program per week averaged at 23 hours
- Personal shopping was averaged with volunteer support of 5 hours per week
- 25 Literacy volunteers contributed 765 volunteer hours

