

# Tillsonburg Statistics: 2017-18

2017/18 clients (all programs/all areas - Literacy, Employment, Home Support):	7,336
Tillsonburg proportion of clients:	77.7%

## MSC Facts

- Adult Literacy: serving the tri-county community since 1987
- Employment Services: available in the community since 1985
- Home Support Services: operating in the community since 1978
- 185 volunteers & 10 volunteer teams provided 9,984 hours of service
- Visit [www.multiservicecentre.com](http://www.multiservicecentre.com) for more info.
- MSC has been accredited by Accreditation Canada since 2003

## What's On at MSC

Milestones reached over the past year include:

- **Positive program developments** such as:
  - Increased community support for Adult Literacy.
  - Partnerships in Employment Services resulting in increased number of Job Fairs and improved response to sudden lay-offs for job seekers.
  - Continued work with partners, in Home Support, leading to improved Central Intake processes for seniors needing services.
- **Infrastructure improvements:**
  - Ongoing improvements to website and technology options (all services).
  - Commitment to volunteer capacity: ongoing recruitment, training and recognition activities.
- **Investment in Community Partnerships:**
  - Continued financial and management support of partner building *The Livingston Centre*.

## Client Stories

Please visit: <https://www.youtube.com/channel/UCs32XRdOQV-CAi3LGsnllgg> (or click on the YouTube icon on our website).